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For Immediate Release

**AVASTA TO MANAGE ORACLE 11i UPGRADE TRAINING ENVIRONMENT AT
SPRING 2002 ORACLE APPLICATION USER GROUP CONFERENCE**

**Application management technology company to support two days of Oracle 11i
workshops on administration, installation, maintenance and upgrades.**

SAN FRANCISCO, Calif. – May 8, 2002 –Avasta™, the premier provider of automated and proactive enterprise application management, announced that it is playing a key role at Oracle Application User Group's Spring 2002 meeting on May 20th and 21st in Toronto. Solution Beacon, a leading provider of expert Oracle Applications resources to government, education and Fortune 1000 companies, has selected Avasta to manage the training environment and connectivity during two days of Oracle Release 11i upgrade training sessions.

Avasta will provide and manage the servers, external storage, networking and application environments for Solution Beacon during these training sessions. Two Sun servers with a total of seven application instances in various stages of installation and upgrade are provided to demonstrate the upgrade process of Oracle Applications release 10.7 to 11i as well as the steps involved in performing a fresh 11i install. Avasta provides secure access during the session through a virtual private network from the Metro Toronto Convention Centre to the servers hosted in the Avasta facilities in the San Francisco Bay Area. John Stouffer, Senior Applications Database Administrator for Solution Beacon and Chairperson of the OAUG's Special Interest Group for upgrades, will conduct the workshop.

“Avasta’s application management technology will ensure maximum stability and performance for our Oracle training environment,” said Stouffer. “Their unique focus on complex ERP and CRM applications and automated technology differentiates them from the rest of the pack.”

The decision to upgrade to Oracle 11i is a significant one. The workshops will help users address the following challenges.

- Oracle will no longer support current Oracle Applications 10.7 after June 30, 2003. While the upgrade to 11i is daunting, most companies cannot afford to lose full support.
- 10.7 Char and 10.7 SC customers upgrading to R11i must adopt the Internet computing three-tiered architecture. Even from R11 to R11i, the technology stack and user interface changes significantly. Companies need to carefully plan implementation and receive training on this new technical infrastructure, which may also require additional resources.
- Oracle 11i includes more than 170 modules to advance the total integrated solution. The basic installation is approximately 2-3 times the size of previous releases and requires additional hardware resources. This upgrade effort will require significant investment in increased CPU, memory and disk storage.

Customers contemplating R11i upgrades face many cost and technical issues to effectively upgrade, support and administer the new infrastructure. While June 2003 seems far away, implementing such a complex upgrade drains time and resources. Avasta offers managed Oracle JumpStart environments to aid in the development and upgrade process, as well as provides technology and services to proactively manage and automatically fix system issues once the applications are in production. This significantly reduces implementation time, as well as increasing system performance and availability so that companies can maximize their Oracle 11i investments.

The Oracle Applications Users Group (OAUG) is the independent voice of Oracle applications users. Representing more than 2,000 member companies worldwide and more than 25 of the Fortune 100, OAUG provides users of Oracle applications with independent, marketing-free education, networking, training and support via a wide range of activities including conferences and publications. The OAUG serves as an advocate to Oracle Corp. (Nasdaq: ORCL) on behalf of all Oracle applications users. For more information on the OAUG, visit www.oaug.org.

About Avasta

Avasta manages enterprise applications through proactive technology and services. By embedding IT best practices into an automated application management platform, Avasta relieves customers of day-to-day application operations burdens. Avasta provides 24/7 application monitoring, management and maintenance, so customers can focus on building their businesses. The company is based in San Francisco and has secured financing from American Express, Alliance Capital, Bayview Partners, CommVest LLC, Convergence Partners, Sand Hill Capital, Robertson Stephens and ThomVest Holdings. Customers include MarketFirst, Portera and Toshiba America. Please call 415-956-8000 or visit online at www.avasta.net.

About Solution Beacon

Solution Beacon is a leading provider of expert Oracle Applications resources to government, education and Fortune 1000 companies. Their expertise is comprised of well-balanced industry-wide experience covering government, higher education, manufacturing, distribution, telecommunications, health care and e-Business. John Stouffer is the lead instructor for the Workshops and has over 10 years experience as an Oracle Applications DBA. For more information on Solution Beacon and the Workshops, visit their Web site at <http://www.solutionbeacon.com/>.

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