

**Happy Holidays from
the team at Solution Beacon**

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The contents of this newsletter were contributed by Solution Beacon consultants who have accumulated extensive experience during the numerous installations, implementations, and upgrades of the various releases of the Oracle E-Business Suite of Applications that we have performed for our clients. We welcome your participation in this newsletter. To contribute on any E-Business Suite of Applications topic, please send your contact information, topic, and a short abstract to SBNewsletter@solutionbeacon.com.

We also appreciate feedback from our readers if you have successfully or unsuccessfully implemented one of the suggestions from any of the newsletters. Comments or suggestions are always appreciated. Please send them via email to SBNewsletter@solutionbeacon.com.

*Prior editions of the Solution Beacon Newsletters are available for review at:
http://www.solutionbeacon.com/tool_news.htm*

Barbara Matthews, Mary Lou Weiss, Alicia Hoekstra, and Randy Giefer, Editors, Solution Beacon

For the embedded links to work properly, this newsletter is best viewed using Adobe Reader Version 7 or higher.

Are you in the Mix? Oracle Mix!

At Oracle OpenWorld this year, the guys of Oracle AppsLab (<http://www.oracleappslab.com>) announced a social network geared towards Oracle professionals. What they came up with was a way for idea sharing not only amongst the Oracle community, but also with Oracle the company.

Ergo, Oracle Mix (<http://mix.oracle.com>) was born. Think of this as the MySpace and Facebook, but with a common interest of anything Oracle-related. This will not replace any of the other communities Oracle has out there, like OTN and the technical forums, but instead this will compliment those.

So why is this important? ...

11.5.10 CU3?

Well, our good friend Floyd Teter posted a very interesting question on Oracle Mix for those of you currently on Release 11i.

How many of you out there are interested in a 11.5.10 CU3? At the time of the Newsletter deadline, 35 people said they want it. To go out there and vote, please visit <https://mix.oracle.com/ideas/13656-cu3-patch-for-ebs-11510>. Who knows? Maybe this will encourage you to share your Oracle ideas with others of the community!

Vista or XP – Does It Really Matter for Release 12?

We have been enjoying the MAC commercials where the poor PC just can't gain any leverage against his rival, and a recent commercial hinted that people were eschewing Vista in favor of XP.

What implications does Vista have for Oracle E-Business Suite users? Recently, Oracle announced that Vista was certified with E-Business Suite, so is computing life undeniably good now? Has harmony finally been reached between Larry and Bill on Bill's latest offering? Seriously, is Vista a fully functioning member of the E-Business Suite family? Any considerations or drawbacks that could hold sway on your next choice of desktop software?

As usual in our binary world, there are more than two answers. How can a binary world be so fraught with non-binary issues? Very amazing. I purchased a t-shirt recently that proclaims "There are 10 types of people in the world, those who understand binary and those who don't!". Let's examine some of the non-binary considerations that could impact your next purchasing decision.

There are a couple of integration points between desktop and E-Business Suite that fail using Vista and that is with Oracle Balanced Scorecard and Oracle Financial Analyzer (OFA). Oracle Balanced Scorecard has some Visual Basic components and Vista does not support the Visual Basic client. Further, the OFA client does not work with Vista – the web-based version of OFA works, but the client version is not operable. Next there is a default security setting within Internet Explorer version 7 operating on Vista that prevents errors from being thrown whenever a Secure Socket Layer (SSL) connection is attempted. If your initial E-Business Suite logon URL begins with "https", then your E-Business Suite has been configured for SSL and your out-of-the-box IE7 browser settings will not allow a successful apps login. The problem is that IE7 defaults push SSL certificates into their "Intermediate Certification Authorities" folder where E-Business Suite requires its SSL certificate to be contained in the "Trusted Root Certification Authorities" folder where runtime certification can occur. The following steps to correct come out of MetaLink Note: 389422.1:

1. *Enter the URL in the browser*
2. *From the browser menu select; Tools -> Internet Options -> Security -> Trusted Sites icon. Security setting should be 'Medium' by default*
3. *Make sure the 'Enable Protected Mode' option is off (not checked)*
4. *Click the 'Sites' button and add the url if it is not there already (or add *.oracle.com to cover all Oracle environments, you must uncheck the 'Require Server Verification....' option first to allow you to add it)*
5. *Save the changes and close the browser window*
6. *Enter the URL in a new browser window*
7. *You will again see a message saying 'There is a problem with this website's security certificate'. Click on, 'Continue to this website (not recommended)*
8. *In the taskbar click on the Red certificate error*
9. *An Untrusted Certificate Window Pops, click on 'View Certificates'*
10. *Click on Certification Path 'Tab'*
11. *Highlight the Root certificate (will probably have a white cross in a red background next to it) and press 'View Certificate'*
12. *Click on Install Certificate 'button' and press next*
13. *Select 'Place all the certificates in the following store'*
14. *Click 'Browse' and tick the 'Show physical Stores' box.*
15. *Click the + next to 'Trusted Root Certification Authorities' folder*
16. *If a folder exists called 'Local Computer' Click on it and select 'Okay'*

17. *If that folder does not exist, highlight 'Trusted Root Certification Authorities' folder and select 'Okay'*
18. *Press 'Next' followed by 'Finish'*
19. *When the Security Window pops asking if you wish to install it, say 'Yes' then hit the 'finish' button*
20. *Close the pop-up and the browser, when you next login, it should be fine.*

If you still do not get the option to install the certificate (no install button) you may have installed the certificate previously, using the automatic facility. This only puts it in the 'Intermediate Certification Authorities' zone. To remove the certificate you can do the following;

- *Open the browser and go to Tools -> Internet Options -> Content -> Certificates -> Intermediate Certificate Authorities*
- *Highlight the appropriate certificate for the instance you are trying to access and press the 'Remove' button and close down the browser*
- *You can then open a new session and follow the steps above to install it in the 'Trusted Certificates' folder.*

The last consideration, specific to considering Vista, is that Vista is certified as an E-Business Suite client operating system as long as the following patch is applied:

R12.ATG_PF.A.DELTA.3 (patch 6077669) or later

So, that's it for Vista, but what about Internet Explorer 7? Last time we looked version 6 SP2 wasn't backward compatible for Vista users, isn't that correct? We have read horror stories about the travails confronting Visual Basic developers who have been confronted with IE7 – are there similar travails facing E-Business Suite Release 12 users?

Before a spreadsheet can be created to your desktop, WEBADI users must change a default IE7 setting called “Initialize and Script ActiveX Controls Not Marked as Safe” to “Prompt”. Without this setting, WEBADI spreadsheets cannot be created to the user's desktop. Further, Discoverer 10g Viewer users will need to make sure two patches are applied (5837344 and 5673463) before using IE7 in conjunction with Discoverer 10g Viewer.

One Last IE7 consideration is for exporting from E-Business Suite where the file type that you wish to export needs to be defined to the IE7 browser. Per MetaLink Note: 389422.1, the following steps need to be followed to fix this issue:

1. *Select 'Tools' -> 'Internet Options' -> 'Security' (tab) -> 'Trusted Sites' -> 'Custom Level' (button) -> 'Downloads' from the browser menu.*
2. *Set 'Automatic prompting for file downloads' to 'Enable'.*
3. *Save the setting and close the browser window.*
4. *Start a new browser session and login to Oracle E-Business Suite.*
5. *This time, when trying to open the attachment or export data you should see a pop up windows titled 'File Download'.*

6. *Uncheck the checkbox labeled, 'Always ask before opening this type of file' and click the 'open' button.*
7. *The file should now display correctly.*
8. *After this has been done, the file extension type is registered and you may set the 'Automatic prompting for file downloads' back to 'disable', accessing such files in future will now work correctly with that setting.*

So, as you purchase that new laptop for Christmas this year, hopefully now you are better equipped and prepared for some issues that might confront you when you start hitting that Release 12 URL for the first time. And in the quest for fairness and equal opportunity, next time we will examine MAC Safari in case those MAC/PC commercials and Madison Avenue held sway over your purchasing decision this holiday season.

Chuck Kennedy, Solution Beacon

Our Iceberg Is Melting



I know what you're thinking, but you're wrong. Penguins have uses other than plugging "Unbreakable Linux". Read on...

Lately, I've been rereading one of my favorite books on change: [Our Iceberg Is Melting](#) by John Kotter and Holger Rathgeber. The book shares a fable in which a colony of penguins discovers that their

Antarctic iceberg is melting. If the penguins do nothing, the iceberg will shortly melt away and dump the penguins into cold, dark waters of the Antarctic Ocean, which will eventually lead to their deaths from cold and exhaustion. The manner in which the penguins deal with this change holds some great lessons for all of us.

With the book fresh in my mind, we recently had the opportunity to speak with five different Oracle E-Business customers about one thing or another. In the course of these dialogues, which all took place on the same day, we discovered that all five were on EBS version 11.5.9 or earlier. In addition, all were uncertain about where to go from their current EBS version and how to migrate on to Fusion Applications. So we thought that right now, when many customers are focused on building their plans for 2008, might be a good time to reiterate an important message as loudly and clearly as possible: *your EBS iceberg is melting!*

[Oracle's Lifetime Support Policy](#) defines the three available levels for Oracle Support. Let me summarize those definitions here:

Premier Support includes:

- Major product and technology releases
- Technical support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most new third-party products/versions
- Certification with most new Oracle products

Extended Support includes:

- Major product and technology releases
- Technical support
- Updates, fixes, security alerts, data fixes, and critical patch updates
- Tax, legal, and regulatory updates
- Upgrade scripts
- Certification with most existing third-party products/versions
- Certification with most existing Oracle products
- Note that Extended Support may not include certification with some new third-party products/versions.

Sustaining Support includes:

- Major product and technology releases
- Technical support
- Access to Oracle *MetaLink*/PeopleSoft Customer Connection/Siebel SupportWeb
- Fixes, updates, and critical patch updates created during the Premier Support stage
- Upgrade scripts created during the Premier Support stage

Sustaining Support does **not** include:

- New updates, fixes, security alerts, data fixes, and critical patch updates
- New tax, legal, and regulatory updates
- New upgrade scripts
- Certification with new third-party products/versions
- Certification with new Oracle products

So, in terms of the melting iceberg analogy, Sustaining Support looks like the freezing and dark waters of the Antarctic Ocean to me – it's not a place I desire to visit for any length of time. So, with that in mind, let's look at some likely scenarios for EBS customers:

- If you are an EBS Release 12 user, stop reading right here. Go see your boss and talk about the big bullet you've dodged by being one of the first Release 12 customers. Have a congratulatory donut, get back to work, then come back to this article in about three years ... that's about the time we'll start to discuss the future changes in your EBS support levels.
- Premier Support for EBS 11.5.10 customers expires in November 2009. These customers will have one of four options: 1) purchase up to three years of Extended Support, 2) migrate from EBS to another Oracle or non-Oracle apps product line (a very expensive proposition), 3) upgrade to EBS Release 12, or 4) go directly to Sustaining Support.
- If you are on 11.5.9, Premier Support expires in June 2008. No Extended Support is available for purchase, so 11.5.9 users are left with options 2 through 4 from above.
- If you are using 11.5.8, your Premier Support expired November 30th...as in past tense! Purchasing Extended Support is not an option. Unless you've already acted on options 2 or 3 from above, you're already on Sustaining Support at the stroke of midnight on November 30th (something about a pumpkin and a slipper come to mind here, but I've already pushed my limit on cute stories in this article, don't you think?).
- If you are currently on a version prior to 11.5.8, your iceberg has done melted and you're figuratively treading the freezing water of the Antarctic Ocean...you're on Sustaining Support right now. By the way, could you please move over to make room in the water for the 11.5.8 users who just joined the swimming party?

So, if you're a Release 11*i* user today (regardless of version), your support agreement has either changed already or will be changing soon. What should you be doing? That answer will be different for each EBS customer. In my shop, sticking with 11.5.10 until we move to Fusion Apps looks like a good plan at this particular moment. Some customers are planning to upgrade to R12 in 2008 and that's probably the right answer for them (for example, if SarOx is a big issue in your business, I would strongly encourage you to consider Release 12). The key really lies in recognizing the change and addressing that change as soon as possible. In doing so, I recommend that you work through the 8 Steps of Change laid out in "Our Iceberg Is Melting":

SET THE STAGE

1. Create a Sense of Urgency: help others see the need for change and the importance of acting immediately.

2. Pull Together the Guiding Team: make sure there is a powerful group guiding the change—one with leadership skills, bias for action, credibility, communications ability, authority, analytical skills.

DECIDE WHAT TO DO

3. Develop the Change Vision and Strategy: clarify how the future will be different from the past, and how you can make that future a reality.

MAKE IT HAPPEN

4. Communicate for Understanding and Buy-in: make sure as many others as possible understand and accept the vision and the strategy.

5. Empower Others to Act: remove as many barriers as possible so that those who want to make the vision a reality can do so.

6. Produce Short-Term Wins: create some visible, unambiguous successes as soon as possible.

7. Don't Let Up: press harder and faster after the first successes. Be relentless with instituting change after change until the vision becomes a reality.

MAKE IT STICK

8. Create a New Culture: hold on to the new ways of behaving, and make sure they succeed, until they become a part of the very culture of the group.

You can learn more about how to proceed at www.ouricebergismelting.com. You can also part with about \$15 and buy the book (no, I'm not getting any residuals or referral fees – I just like the book and think it applies to this situation).

So enough with the talk. Do something!



Floyd Teter, Jet Propulsion Laboratory

10.2.0.3 Certification Update



Update to October's note regarding certification of 10.2.0.3 with Release 12 – As of November 20th, the documentation is now available to support Oracle EBS Release 11i customers who are on 10.2.0.3 to upgrade to Release 12. MetaLink Note 403339.1 has been updated for 10.2.0.3 while MetaLink Note 467778.1 has been created for those customers still on 10.2.0.2. So, for those on 10.2.0.3 you will have a lot less patching preparation work.

Waypoint ERP Seminars

way·point   (wā'point') [Pronunciation Key](#)

n. A point between major points on a route, as along a track.

Companies looking to minimize risks related to user access controls and segregation of duties should use a risk-based assessment process. Such a process should include risks from a SOX perspective as well as address risks related to fraud, access to sensitive functions, and access to sensitive data.

There are sufficient unmitigated risks for any company to benefit from such an approach. These risks derive from deficiencies in the design of the applications, deficiencies in the implementation practices of the software, and deficiencies in the design of controls related to processes using Oracle Applications. Such unmitigated risks could lead to fraud (i.e. theft of assets), operational risks (such as down time of your Oracle Applications environment), significant inefficiencies in the use of your costly investment into Oracle Applications, lawsuits related to failing to protect sensitive data, and fines from various regulatory agencies.

Several categories of risks as they relate to access controls exist and can be classified as:

- Segregation of duties – a user having two or more business processes that could result in compromise of the integrity of the process or allow that person to commit fraud. An example is the ability to enter purchase orders and enter suppliers.
- Access to sensitive functions – a user having access to a high risk function that, in and of itself, has risk. An example is the maintenance of bank accounts for ACH transactions.
- Access to sensitive data – a user having access to sensitive data such as employee identification number (US= SSN), home addresses, credit card, and/or bank account information. An example is sensitive employee data stored in Payables for processing of expense reports.

Critical to the proper evaluation of risks related to access controls is an integrated review of the process looking at both the manual processes outside the system and access within the system. For example, if a buyer can request a supplier be established and there is no independent review is made of that vendor, then the vendor would be set up in the system. In reviewing the system controls, you wouldn't see that the buyer has access to entering suppliers, but the process outside the system effectively allows it, therefore, violating a critical segregation of duty rule.

Solution Beacon is proud to partner with industry leading firm ERP Seminars to help you analyze user access control risks based by providing you a short-term assessment of your risks in your business. Contact your Solution Beacon Account Executive or Sales@solutionbeacon.com for more information about this new service offering.

About ERP Seminars

ERP Seminars is leading the industry in the development of internal controls and security best practices for companies running Oracle Applications. For more information, please visit www.erpseminars.com.

OAUG Corner

Register Now for COLLABORATE 08: Technology and Applications Forum for the Oracle Community

[COLLABORATE 08, featuring the OAUG Forum](#), will be packed with the user-driven education, networking and informational sessions you have come to expect.

The COLLABORATE 08 presentation submission period concluded with a tremendous response from the OAUG community. The OAUG presentation selection committee is now in the process of reviewing the many excellent presentations and developing the OAUG Forum agenda. COLLABORATE 08 promises to be an outstanding educational experience.

[Register today!](#) And, keep watch on the [COLLABORATE 08 OAUG conference Web site](#) for agenda updates and conference details.

[COLLABORATE 08: Technology and Applications Forum for the Oracle Community](#) will be held April 13-17, 2008, in Denver, Colorado, USA. This annual user group conference is co-presented by the Independent Oracle Users Group (IOUG), the Oracle Applications Users Group (OAUG) and Quest International Users Group (Quest).

OAUG Announces 2008 Board of Directors

The Oracle Applications Users Group (OAUG) membership has elected its 2008 board of directors. The 2008 OAUG Board of Directors is as follows:

- Kim Autrey, Teradata
- Vince Benz, DRS S3
- Karen Brownfield, Solution Beacon, LLC
- Mark Clark, O2Works
- Carol Conine, Carnival Cruise Lines
- Patricia Dues, City of Las Vegas
- Art Hunt, Yale University
- Joseph Imbimbo, Carnegie Mellon University
- Basheer Khan, Innwave Technology
- Ray Payne, Johns Hopkins University Applied Physics Laboratory
- Anne Ristau, Clinical Reference Laboratory
- Steve Romeo, Breg, Inc.
- Betsy Rothwell, Ministry of Government Services
- Jan Wagner, NATO
- Margaret Wright, Southern Company Services, Inc.

The 2008 OAUG Board of Directors will hold its first meeting in January 2008.

Ask the Solution Beacon Experts

A Few Tips and Lessons Learned

Clone

After a recent Apps upgrade to 11.5.10.2 and database upgrade to 10g as part of that, an issue was found in the source `ORACLE_HOME/network/lib`. The make files for the `lsnrctl` and `tnslsnr` file both were still pointing to an Oracle9i environment. This caused clone to fail during the relink process of the db tier. The workaround is:

1. At the point of failure (70% complete), the database and listener have already been successfully cloned. Go to the `adlnkoh.sh` file located in `$ORACLE_HOME/appsutil/bin`. Edit the links by hand that are in that file.
2. Go to `$ORACLE_HOME/bin`; the two executables that did not relink are `tnslsnr` and `lsnrctl`.

```
copy tnslnsr0 to tnslnsr
copy lsnrctl0 to lsnrctl
```

NOTE: this will only work if the cloned server is the same OS as the source server.

3. Finish the rest of the dbClone using the manual steps in Appendix B of Metalink Note: 230672.1 "Cloning Oracle Applications Release 11i with Rapid Clone" as follows:

```
cd $ORACLE_HOME/appsutil/clone/bin
perl adcfgclone.pl dbTechStack
```

Skip the 'create database controlfiles step'; the database and controlfile have already been created.

Run the library update:

```
cd $ORACLE_HOME/appsutil/install/<context>
sqlplus "/" as sysdba" @apuplib.sql so
```

NOTE: the so is for Linux/Unix, check the note for the correct parameter.

Configure the database:

```
cd $ORACLE_HOME/appsutil/clone/bin
perl adcfgclone.pl dbconfig <target context file>
```

Go back to the original clone processes and complete as normal.

Solaris 10

In Solaris 10, the shared memory parameters are now changed via what is called "resource controls". To install Oracle 10g on Solaris 10, the following steps need to be taken:

1. Edit the `/etc/system` file to add the following line:

```
set noexec_user_stack=1
```

Reboot the server

2. To handle the memory management parameters needed for Oracle 10g:

Create a "project" for the oracle user (whatever the OS user is that will own/install the oracle software) as root:

```
# projadd -U ora_osuser -K "project.max-shm-memory=(priv,4g,deny)"
user.ora_osuser
# projmod -sK "project.max-sem-nsems=(priv,256,deny)" user.ora_osuser
# projmod -sK "project.max-sem-ids=(priv,100,deny)" user.ora_osuser
# projmod -sK "project.max-shm-ids=(priv,100,deny)" user.ora_osuser
```

If these steps are not taken, expect to see Out of Memory Problems creep up during installation or immediately thereafter.

Xvfb

On Linux, if not using X Server, you can setup Xvfb. How to do that has been covered in a previous Solution Beacon newsletter, mainly to implement Xvfb as root do the following:

```
/usr/X11R6/bin/Xvfb :1 -ac -screen 0 1024x768x8 &
DISPLAY=:1; export DISPLAY
sleep 1
xhost +
/usr/X11R6/bin/mwm &
```

Now Xvfb is available. In order for the E-Business Suite to be able to use this, you need to also set the following apps environment variable via OAM:

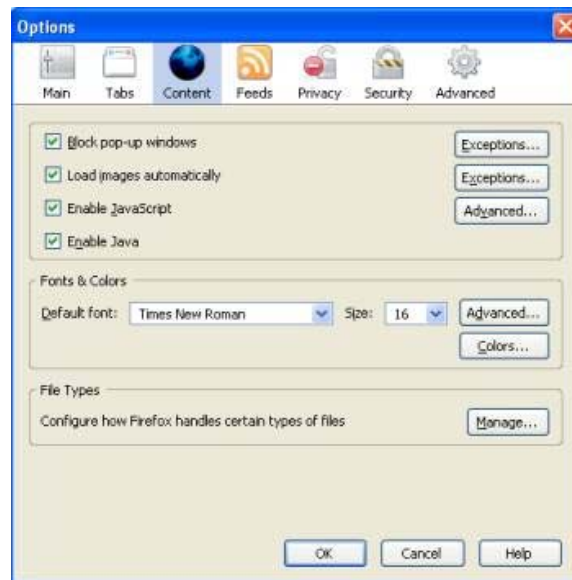
```
s_java_awt_headless to TRUE
```

Then regenerate the context files.

Firefox

Firefox, by default, blocks a website from opening a separate window, which is what Discoverer does.

So to use Firefox and get Discoverer to work, you have to turn off the Firefox pop-up setting. This took me awhile to find so I thought I would make sure you know where it is in case you need it. Go to Tools | Options from the menu bar on a Firefox window. Select the Content Icon and either remove the 'Block pop-up windows' check or add the h0431.corp.com website to the exceptions list.



October CPU Patch and 10gAS clone

There was an issue found when recently attempting to apply the October CPU patch to a cloned 10gAS instance. The cloned instance was missing the hidden directory `.patch_storage`, which caused an error when trying to apply the CPU patch. The directory was missing was because the command in the Oracle documentation for creating a tar of the clone source was incorrect. The doc instructed:

The specific commands as shown in the document http://download-west.oracle.com/docs/cd/B14099_19/core.1012/b13995/cloning.htm are:

"The following example shows how to archive and compress the source on UNIX:

```
cd Source_Oracle_Home
tar cf - * | gzip > oracleas.tar.gz"
```

The use of the asterisk causes the hidden directory, `.patch_storage`, in the Oracle Home directory to be skipped. Other hidden subdirectories beneath the Oracle Home are fine. On opening an SR, Oracle support recommended that the following tar command should be executed instead:

```
tar cf - <home_dir> | gzip > oracleas.tar.gz
```

The Senior Consultants at Solution Beacon

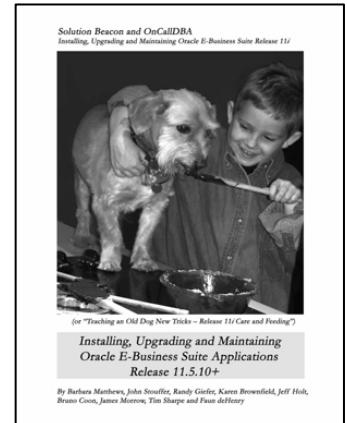
GOT ORACLE? GET THE BOOKS!

Installing, Upgrading and Maintaining Oracle E-Business Suite Applications Release 11.5.10+

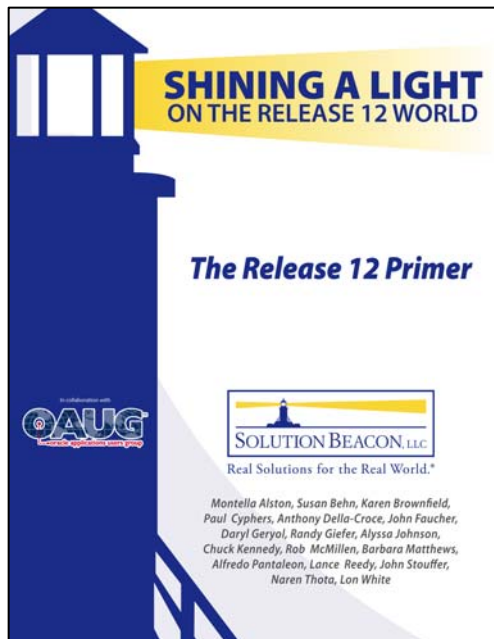
If you've been looking for a thorough technical book about Release 11.5.10+, then check out Solution Beacon's latest book, "Installing, Upgrading and Maintaining Oracle E-Business Suite Applications Release 11.5.10+".

You can preview the Table of Contents and Index at: <http://www.solutionbeacon.com/BookPreview.pdf>. The book is available as a soft cover, hard copy, or downloadable pdf.

Get the Book! Purchase your copy NOW



The Release 12 Primer is AVAILABLE!



Finally! Solution Beacon and OAUG's collaborative effort, "The Release 12 Primer – Shining a Light on the Release 12 World", is AVAILABLE! You can purchase your soft copy edition for only \$29.99 from:

www.solutionbeacon.com/book.htm

If you've been thinking about installing or upgrading to Release 12 but need to understand more about why you should do so, this is the book for you. For functional users, The Release 12 Primer highlights the modules that have changed the most. Read about Oracle's Global Business Release, Master Data Management, MOAC and the Swan Interface. Then see how it all comes together for the Financials and Procurement product families, Supply Chain Management, CRM, and Projects. And if you've always wanted to understand more about the underlying technology, but found all the terminology too complex to sort through, this book covers the technical architecture, security issues, and even Fusion, targeting both functional and technical readers.

Written by a team of experienced E-Business Suite experts, this Primer is a great introduction to Release 12!

"The Release 12 Primer is an invaluable addition to any Oracle Applications user's library. This book arms users with practical knowledge to navigate the complexities of the Oracle E-Business Suite."

- Steven Hughes, OAUG Executive Director

“The Release 12 Primer provides the real story on the latest version of the Oracle E-Business Suite and its technical underpinnings. If you only buy one book on Oracle E-Business Release 12, buy this one.”

- Floyd M. Teter, Systems Engineer, JPL

Check out a preview at <http://www.lulu.com/browse/preview.php?fCID=1309125>

*All Solution Beacon profits from our books – \$24,800 to date –
are donated to The Solution Beacon Foundation!*

Solution Beacon Foundation Supports ... a CNN Hero

Cable News Network (CNN) searched the globe for unheralded heroes in a multitude of categories. CNN viewers nominated over 7000 people for the award of CNN Heroes and narrowed it down to 18 people.

Steve Peifer was selected as a finalist for his continuous and monumental work in Kenya with the children, earning him the nomination in the “Championing Children” category. Steve was one of three in this prestigious category. By reaching this level of finalist for the CNN Heroes, Steve was guaranteed a \$10,000 award to build another computer center.

In addition to flying Steve to Kenya in early November to profile the work being done there, CNN sent Steve and his wife, Nancy, to New York for a global live broadcast, from the American Museum of History, where Steve was honored as the Hero in the “Championing Children” category. Steve will receive a \$35,000 award which he plans to use for three more solar powered computer centers in the Kijabe region of Kenya.

We’ve always known Steve is a hero. Now the word is getting around! To learn more about Steve (and other programs supported by Solution Beacon Foundation), visit www.solutionbeaconfoundation.org.

Release 12 Webinars



Navigating Release 12

You can replay recordings of all of our 2007 Summer and Fall series of webinars at <http://www.solutionbeacon.com/webinar.htm>.

If there are additional topics that you think we should cover, send the Release 12 Team a note with suggestions to: Release12Team@solutionbeacon.com.

AppsPerf 2008

Going to COLLABORATE 08 and thinking about leaving early? DON'T!!! Register and attend the AppsPerf 2008, an OAUG hosted workshop. AppsPerf is dedicated to Oracle Applications performance tuning and best practices. Anyone interested in improving the performance and scalability of Oracle Applications systems should attend this exceptional and astounding event.



AppsPerf 2008 will consist of numerous sessions by leading experts in Applications performance and best practices including a keynote by Senior Vice President Cliff Godwin, Oracle Corporation. Meet and network with the world's top Applications performance experts. Learn proven Applications performance tuning tips and techniques from renowned experts. Increase your knowledge of Applications Performance tuning and best practices. Learn how to approach, diagnose, and resolve complex performance and scalability issues. Network with other customers who have successfully deployed and optimized large scale E-Business Suite implementations.

Preliminary Agenda

Morning Track 1 – ***Tuning the Middleware***

- Tuning the Application Server
- How to Diagnose and Resolve JVM Memory Leaks
- Discoverer Tuning and Best Practices
- Tuning the JVM

Morning Track 3 – ***Tuning the Database***

- Understanding and Tuning the Shared Pool
- RAC Tuning and Best Practices
- How to Get the Most Out of AWR and the Statspack Repositories
- Understanding the Optimizer and Execution Plans

Afternoon Track 2 – ***Tuning the Concurrent Managers***

- Deploying Parallel Concurrent Processing with Real Application Clusters (RAC)
- Using Workshifts and Tuning the Number of Managers and Target Processes
- Parallelizing Jobs and Avoiding Program Constraints

Afternoon Track 4 – ***Tuning the Application Implementation***

- Tuning Workflow
- Maximizing the Performance of the Order to Cash Flow
- Optimizing Advanced Supply Chain Planning Performance

If you want to improve the performance and scalability of your Oracle Applications environment, this is your chance. Don't miss it.

For more information, including how to register for the workshop, please visit www.appsperf.org.

Upcoming Solution Beacon Events

EVENT	DATE	LOCATION
Road to the Rockies sm Agenda TBD	2/15/2008	Cincinnati, OH Watch for updates at www.solutionbeacon.com
Pittsburgh OAUG Presenting	2/29/2008	Pittsburgh, PA For more info: www.pittoaug.oaug.org
HEUG Alliance 2008 Presenting <i>Using OA Framework Personalizations to Give Your Self-Service Applications a Custom Look and Feel</i> , Carnegie Mellon University and Don Driggs, Solution Beacon	3/10-13/2008	Las Vegas, NV Register now at: www.heug.org
Road to the Rockies sm Agenda TBD	3/21/2008	Atlanta, GA Watch for updates at www.solutionbeacon.com
COLLABORATE 08 <i>Presenting and Exhibiting</i> SIGs and GEOs – Sunday, 13 April Outsourcing SIG – John Faucher, Chair SysAdmin SIG – Randy Giefer, Chair PLM/PIM SIG – Daryl Geryol, Chair South Central OAUG – Alicia Hoekstra, Chair Road to the Rockiessm – Monday-Wednesday Oracle's E-Business Suite Release 12 – Focus on Financials Oracle EBS Release 12 Subledger Accounting Engine: What it is, What it does, and How to use it Release 12 Security Recommendations Reporting Options and Business Intelligence Roadmap for Oracle EBS Customers (Release 11i and Release 12) Oracle Approvals Management (AME) Case Studies for AP, PO and HR (Release 11i and Release 12) Release 12 Technical Introduction – Intermediate AppsPerf 2008 – Thursday, 17 April	4/13-17/2008	Denver, CO Register now at www.oaug.org

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