

Solution Beacon Release 11i Workshops OAUG Connection Point 2003		
Implementations and Upgrades	September 14-17, 2003	San Diego, California

September 15-16, 2003
Room 11A/11B
San Diego Convention Center

Welcome!

This document outlines the workshop agenda and activities that are intended to provide individuals with training and information on the implementation of and upgrades to Oracle's e-Business Suite of Applications (Release 11i), primarily in a UNIX environment. Times may vary depending on the interest of the participants. The focus of the workshops will be to share "real-world" experience as well as tips and techniques to manage the complex Oracle Application environment delivered with Release 11i.

Handout Downloads

The Release 11i Workshops' agenda and presentations are provided in hardcopy version with this Agenda. We have also provided an additional document download section at

http://www.solutionbeacon.com/industry_presentations.htm

for any updated or additional handouts.

Agenda

Monday, September 15

- 9:30 – 9:35 AM Welcome and Workshop Announcements
- 9:35 – 10:30 AM **Release 11*i* Concepts and Architecture**
John Stouffer, Solution Beacon, LLC
Solution Beacon's Release 11*i* Workshops share "real-world" experiences and proven tips and techniques to manage the complex environment delivered with the latest release of the Oracle Applications. The two-day workshops cover technical and functional aspects of Release 11*i* implementations, upgrades, and administration. The first workshop on Release 11*i* Concepts presents the principles behind Oracle Applications Release 11*i* as well as the technical architecture and server configurations and requirements. This workshop is a good source of basic information on 11*i* for both the functional and technical audience.
- 10:30 – 11:00 AM **Break**
- 11:00 – 12:00 PM **Release 11*i* Installation & Demo**
John Stouffer, Solution Beacon, LLC
The Installation Workshop is a continuation of the Solution Beacon's Release 11*i* Workshops and presents a technical overview for the installation of the 11*i* software. The instructor provides checklists for both the pre and post installation process and other information essential for the technical audience.
- 12:00 – 12:15 PM **Break**
- 12:15 – 1:15 PM **Release 11*i* Administration & Maintenance**
John Stouffer, Solution Beacon, LLC
The Administration and Maintenance Workshop is a continuation of the Solution Beacon's Release 11*i* Workshops and provides tips on housekeeping and managing the environment for 11*i*. The workshop covers topics like pinning, cloning and auto-configuration for the Application DBA.
- 1:15 – 2:00 PM **Release 11*i* Patching/RAC**
John Stouffer, Solution Beacon, LLC and Kevin Dahl, Solution Beacon, LLC
This workshop session is a continuation of the Solution Beacon's Release 11*i* Workshops and will cover two major aspects of Release 11*i*. The first is Patching. The Patching Workshop presents facts about patching the 11*i* environment. This workshop also provides tips on managing patching and other essential information for the technical audience. The second topic for this workshop session is Real Application Cluster (RAC). This particular presentation will cover the actual experience of implementing RAC with 11*i* at a client site. The presentation will give a general overview of RAC with the actual details of the implementation.

2:00 – 3:00 PM

Workflow Overview & Administration

Karen Brownfield, Solution Beacon, LLC

The Workflow Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides both the functional and technical audience with information on the administration, setup, monitoring and troubleshooting of Workflow and Account Generator within the 11i environment.

Tuesday, September 16

9:15 – 9:20 AM

Welcome and Workshop Announcements

9:20 – 10:15 AM

Re-implement or Upgrade?

Alicia Hoekstra, Solution Beacon, LLC / Mark Clark, O2Works / John Stouffer, Solution Beacon, LLC

The Re-implement or Upgrade Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides information to help both the functional and technical audience decide whether to re-implement or upgrade to release 11i. The instructors present various options and considerations as well as strategies to assist in the decision process. In addition, a real world case study of one organization's situation and the outcome is presented along with the lessons learned from the experience.

10:15 – 10:45 AM

Break

10:45 – 11:45 AM

Upgrade Overview & Demo

John Stouffer, Solution Beacon, LLC

The Upgrade Workshop is a continuation of the Solution Beacon's Release 11i Workshops and covers the essentials of upgrading to 11i. The workshop also provides information on migrating to newer releases of 11i as well as the typical steps involved in the two processes for both functional and technical users and management.

11:45 – 12:00 PM

Break

12:00 – 1:00 PM

Tools

Randy Giefer, Solution Beacon, LLC / John Stouffer, Solution Beacon, LLC

The Tools Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides information on various software tools which are available to assist in the upgrade process. The workshop discusses tools provided by Oracle, third parties as well as those developed "in-house" and gives some pros and cons for each. This information is valuable to both the functional and technical audience.

1:00 – 1:45 PM

Upgrade Performance Tuning

Randy Giefer, Solution Beacon, LLC / Rich Butterfield, OuterBay Technologies

The Upgrade Performance Tuning Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides tips on tuning an 11i environment and speed up an upgrade while decreasing critical downtime. Essential steps like planning, preparation and practice are covered for both the functional and technical audience.

1:45 – 2:45 PM

New Features (Session 1 of 2)

Karen Brownfield, Solution Beacon, LLC / Mark Clark, O2Works / Ronda Ellis, Solution Beacon, LLC / Keith McCormick, Solution Beacon, LLC

[Session 1 of 2] The New Features Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides an overview of what is included in the E-Business Suite. Emphasis is on the most useful and popular new features added throughout the 11i lifecycle with a focus on 11.5.7, 11.5.8 and 11.5.9.

2:45 – 3:00 PM

Break

3:00 – 4:00 PM

New Features (Session 2 of 2)

Karen Brownfield, Solution Beacon, LLC / Mark Clark, O2Works / Ronda Ellis, Solution Beacon, LLC / Keith McCormick, Solution Beacon, LLC

[Session 2 of 2] The New Features Workshop is a continuation of the Solution Beacon's Release 11i Workshops and provides an overview of what is included in the E-Business Suite. Emphasis is on the most useful and popular new features added throughout the 11i lifecycle with a focus on 11.5.7, 11.5.8 and 11.5.9.

Workshops Session Leaders Biographies

John Stouffer has presented and moderated at local, regional, national, and international conferences for Oracle Applications users and support staff. Mr. Stouffer is the lead instructor for the two day Release 11i Installation and Upgrade Workshops at the OAUG Conferences. He chairs the OAUG Upgrade SIG as well as the R10.7 De-Support Focus Group. Mr. Stouffer is also very active in the OAUG Federal Financials SIG. He has over 15 years experience with Oracle database administration with more than 10 years supporting Oracle Applications environments including installation, implementations, upgrades, and system reviews in federal, public and commercial industry. Mr. Stouffer also taught the first ever Release 11 technical training classes offered by Oracle Education. He can be reached by email at jstouffer@solutionbeacon.com or by phone at (214) 535-6847.

Kevin Dahl of Solution Beacon is a Senior Technical Consultant and Oracle Database Administrator. He has more than 20 years experience in information technology and over 16 years of experience as a database administrator. Kevin has also taught database and telecommunication courses at the university graduate level and undergraduate level. He has extensive experience with the architecture and administration of Oracle's e-Business Suite of Applications. Kevin has provided technical expertise for numerous upgrades and installations including versions 10.X, 10.7NCA, 11.0.X, and 11.5.X. He also has experience with advanced options such as Real Application Clusters. He has experience implementing and configuring internet applications using Apache, Oracle 9iAS, Java, Java servlets, and CGI programs. Kevin can be reached by email at kdahl@solutionbeacon.com.

Karen Brownfield of Solution Beacon has 25+ years experience programming, installing, and managing applications used in various industries including Chemicals, Entertainment, Defense, Recruitment, and Hospitality. The past 11 years she has focused on Oracle Applications specializing in Financials and Workflow as functional specialist, programmer, team lead, and/or project manager. Karen is also a member of the OAUG board of directors, serving in multiple capacities in the last 10 years, including President, Past President, other Executive Committee roles, and has presented many papers and training sessions at the various OAUG and user group conferences locally, regionally, and internationally. Karen can be reached by email at kbrownfield@solutionbeacon.com.

Alicia Hoekstra has over 20 years experience with information technology, including more than 10 years working with, implementing, upgrading, and supporting the Oracle Applications in commercial and public sectors. Alicia served on the international OAUG Board of Directors for three years as well as actively participating in the establishment and leadership of local and regional user groups and sitting on the International Oracle Users Council (IOUC) representing OAUG. She frequently speaks and writes on a number of Oracle Applications implementation and upgrade topics at local, regional, and international user group meetings and conferences in addition to working directly with clients to scope, manage, and successfully execute their Oracle Applications initiatives. Alicia can be reached at ahoekstra@solutionbeacon.com or by phone at (214) 912-9477.

Mark Clark of O2Works has thirteen years of experience with Oracle Applications, having started his career at Oracle Corporation in their consulting services practice. He participated in and led implementations and upgrades throughout North America, and on behalf of multinational interests overseas. Additionally he has taught classes for Oracle University throughout their US Education centers. He has been involved with founding and co-founding two nationally focused consulting practices that specialize exclusively in Oracle Applications. Mark recently joined the international OAUG Board of Directors in addition to his active leadership as the president of the South Central Oracle Users Group, and as a founder and Board Member of the North Central OAUG. He frequently speaks and writes on a number of Oracle Applications implementation and upgrade topics at local, regional, and international user group meetings and conferences. Mark can be reached by email at mclark@o2works.com or by phone at 214.616.9605.

Randy Giefer has over 20 years of practical business experience in the Information Technology and systems integration arena, with experience in the Federal and State Government, higher education, energy, airline, mortgage banking, automotive manufacturing and commercial and federal industries. This business experience is coupled with over 8 years of experience in the implementation and administration of Oracle Financial (Commercial and Federal/Public Sector) and Manufacturing software applications in the role of an Applications Database Administrator and Systems Architect. In addition to his Oracle Applications experience, Mr. Giefer has over 10 additional years of Oracle database development and administration. His project experience includes systems architecture, database architecture, installation, upgrades, performance tuning, development, testing, database administration and production systems management. He is active in the Oracle community, presenting at Oracle and OAUG conferences and workshops as well as chairing the OAUG SysAdmin SIG. In addition to past management roles, Mr. Giefer is the founder of Solution Beacon, LLC. He can be reached for further questions and comments by email at rgiefer@solutionbeacon.com or by phone at (612) 810-1943.

Rich Butterfield is the co-founder and Vice President of Corporate Strategy for OuterBay Technologies where he has contributed his broad range of expertise in IT management, software implementation and engineering, and consulting. Prior to co-founding the Company in 1997, he held various management and technical leadership positions at Silicon Graphics, Inc. (SGI), Sun Microsystems, Logitech and Information Builders, where he led teams that deployed world-class implementations of Oracle, Cullinet and ASK ERP systems. His 15-year career includes a long-term consulting engagement at Sun Microsystems, where he managed the 20-person team that produced industry-leading performance on one of the world's largest implementations of Oracle Applications. Sun continues to showcase this implementation to demonstrate its hardware capabilities for business applications. Rich can be contacted at richb@outerbay.com.

Ronda Ellis brings 20+ years of business and accounting knowledge that encompasses several different industries that include: Real Estate and Banking, Retail, Hospitality, manufacturing and Services. She has presented at numerous local, regional and national conferences. Ronda has spent the last 9 years utilizing and implementing Oracle Applications including AR, AP, FA, GL, CE, INV, PO, PA, and Sales Compensation modules. Ronda currently serves as Chair of the South Central Oracle Applications User Group board. In addition, Ronda serves as the Vice-Chair and OAUG representative for the South Central Oracle User Group, as well as the President of the Fort Worth Oracle User Group. Ronda has participated in various project roles that include: Project Manager, Project Lead, and module lead. Ronda can be reached at rellis@solutionbeacon.com.

Keith McCormick of Solution Beacon has 15+ years experience programming, installing and managing applications. He has been implementing the Oracle Applications for 12 years and has acquired extensive knowledge as a senior information systems consultant/analyst with a broad base of management, technical and functional experience. His specialties include project management, analysis, design, setup, conversion, planning, troubleshooting and training for Oracle Applications implementations including both technical and functional aspects of the modules. He also has experience with the design and development of custom applications and product extensions utilizing Application Object Library in AP, AR, PO, INV, OPM, PA, and GL. In addition, he has been a leader on several Oracle Applications implementations and upgrades including the business requirements analyses, designs, project planning and estimations. Keith can be reached at kmccormick@solutionbeacon.com.